

2023

SHERIFF'S OFFICE
ORANGE
THE STATE OF FLORIDA
IN GOD WE TRUST
COUNTY



ANNUAL REPORT

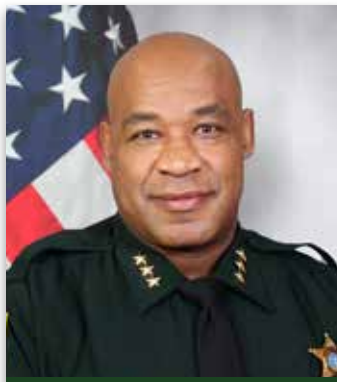


ORANGE COUNTY SHERIFF'S OFFICE



SHERIFF
John W. Mina

OFFICE OF THE SHERIFF



UNDERSHERIFF
Mark J. Canty

OFFICE OF THE UNDERSHERIFF



CHIEF DEPUTY
Larry Zwieg

OPERATIONAL SERVICES BUREAU



CHIEF DEPUTY
Denise Demps

ADMINISTRATIVE SERVICES BUREAU



MAJOR
Robert Anzueto

COURT SERVICES & COMM DIVISION



MAJOR
Jeffrey Eifler

CRIMINAL INVESTIGATIONS DIVISION



MAJOR
Stephen Garrison

SPECIAL OPERATIONS DIVISION



MAJOR
Reginald Hosey

HUMAN RESOURCES DIVISION



MAJOR
Mariluz Santana

SUPPORT SERVICES DIVISION



MAJOR
Carlos Torres

UNIFORM PATROL DIVISION



GENERAL COUNSEL
Austin Moore

LEGAL SERVICES



COMPTROLLER
Shawna Wells

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In 2023, the men and women of the Orange County Sheriff's Office did outstanding work as our community, and the country, moved past the pandemic and settled back into more established patterns of work, recreation, and socialization.

As Orange County continues to grow, the Sheriff's Office has answered the need for additional personnel. We hired an astounding 159 sworn deputies and 119 civilian personnel in 2023, which was a 21 percent increase compared to the average of the previous three years.

Overall crime was down in 2023. Despite the slight uptick in auto thefts, auto burglaries, and residential burglaries, homicides were down 3 percent, sex crimes down 12 percent, robberies down 19 percent, and persons crimes down 7 percent. This is the result of three things: the hard work and dedication of our men and women of the Sheriff's Office, innovative ways our personnel have utilized the advances in technology, and our positive relationships within the community.

As your Sheriff, one of my priorities is always to ensure our deputies have the best training and equipment to stay safe while protecting others. In 2022, we provided single-deputy response active assailant training to our deputies. The goal in 2023 was to find innovative ways to continue this training, and we succeeded in that endeavor.

We began the rollout of the FUSUS program, a cloud-based unified intelligence platform, in 2023 by installing cloud networking cameras at all high schools, which will increase the system's effectiveness for AIM. We also purchased 19 additional License Plate Reader Cameras and replaced 29 obsolete traffic cameras. With the upgrades in equipment, FUSUS will integrate our systems to create a more sophisticated network through which we can capture crime in real time and enhance investigations.

Additional upgrades throughout the agency include the migration to Microsoft Office 365, an infrastructure upgrade at the Communications Center, and continued deployment and upgrades of our mobile video systems.

When Hurricane Idalia ripped through the Panhandle, our personnel deployed to provide much-needed aid to our neighbors to the north.

Our Community Crime Prevention Awards program and other community donations distributed \$410,000 from the Law Enforcement Trust Fund (monies which are seized from drug and other criminal investigations) to local nonprofits in the areas of crime prevention, neighborhood safety, and drug abuse prevention. This continues to be a great example of how we leverage the resources available to us to create meaningful partnerships that improve the lives of the people we serve.

Throughout the year, we continued the tradition of helping our residents in new and innovative ways. We provided hundreds of backpacks in back-to-school events, distributed more than 500 Thanksgiving meals, and hosted a Halloween Trunk-or-Treat event. In 2024, we will bring back our tradition of hosting several community barbecues at locations throughout the county.

As an agency, we have established trust in our community and continue our pledge to be transparent. We continue to release critical incident synopses, which enable us to give the public a broader understanding of what happens in these incidents.

It would be impossible to list all the good work done in 2023. None of these accomplishments would be possible without the hard work of the dedicated men and women of OCSO. I also want to acknowledge our community for doing its part to work with law enforcement through tips and assistance with investigations.

I know that in 2024, we will maintain our focus on providing the best service we can while keeping this community safe. I am grateful for the work you do every day, and I am so proud to be your Sheriff.



Sheriff John W. Mina

LEGAL SERVICES

FORFEITURE

- Seized \$448,606 and 18 vehicles

NUISANCE ABATEMENT BOARD

- 5 properties subjected to formal proceedings – 3 identified due to violent crimes

U-VISA

- Reviewed 98 certification requests – approved 58

RISK PROTECTION ORDERS (RPO)

- Worked with IT Department and Behavioral Response Unit to increase awareness
- Reviewed 134 cases for RPO petition, of which 72 were granted – significant increase from 2022's 31 cases reviewed and 17 granted

LEGISLATIVE AFFAIRS

- Provided legislative update training to ensure agency's compliance with new laws
- Drafted legislation to make it easier for 911 telecommunicators to renew expired certifications and return – became law on July 1, 2023
- Drafted legislation to address Florida Statute shortcomings related to Risk Protection Orders, Duty Report Deaths, After-Hours Clubs, and Street Racing

MISCELLANEOUS

- Provided 24/7 on-call legal services for the agency
- Managed outside counsel responsible for handling civil litigation involving the agency and individual deputies
- Reviewed and revised over 325 agreements, including contracts, Mutual Aid Agreements, and Memoranda of Understanding

FISCAL MANAGEMENT DIVISION

- \$320,463,825 annual operation budget for FY23 – 6.59% increase over last fiscal year
- Added 5 School Resource Officers and 1 Behavioral Response Deputy
- Processed 7,960 purchase requisitions and 66,142 payroll checks

PROFESSIONAL STANDARDS SECTION

The Professional Standards Section is responsible for receiving, processing, and supervising criminal and administrative investigations involving allegations of misconduct directed toward members of the Orange County Sheriff's Office. The Professional Standards Section ensures objective and thorough investigations of complaints, assists in maintaining the integrity of the agency, and serves to build trust between the community and the Orange County Sheriff's Office. Additionally, the Professional Standards Section maintains a comprehensive index of all complaints and produces an annual report for the Sheriff regarding all complaints received.

INTELLIGENCE/CFIX

In 2023, the Intelligence Section completed 474 criminal investigative reports and disseminated 455 bulletins. The Intelligence Section assisted other OCSO units and local, state, and federal partners with an additional 439 investigations. The Intelligence Section also performed seven dignitary protection missions for elected officials and heads of state.

The Central Florida Intelligence Exchange (CFIX) is an all crimes/all hazards fusion center staffed by local, state, and federal Analysts who collect and analyze raw data to provide actionable intelligence to private and public sector partners across Region 5 (Brevard, Indian River, Lake, Martin, Orange, Osceola, Seminole, St. Lucie, and Volusia Counties).

In 2023, CFIX fielded 1,151 Request For Information (RFI) tasks and assisted in 180 Terrorist Screening Center hits, disseminating information to the proper entities.

CFIX staff also created 233 intelligence products for our regional stakeholders on topics including law enforcement threats, terrorist concerns, cybersecurity trends, and major incident alerts.

STRATEGIC COMMUNICATIONS

In 2023, the Strategic Communications Section furthered its role as a vital information source relaying OCSO accomplishments and public safety messages.

The team took OCSO's established social media successes to the next level, hosted press conferences featuring critical case updates and agency announcements, and coordinated both local and national news interviews leveraging its state-of-the-art, in-house studio.

2023 highlights:

- Launched video series showcasing the agency's actions to combat street racing
- Educated the media and our community on emerging public health threat: fentanyl laced with veterinary tranquilizer xylazine
- Partnered with Hyundai and Kia to give away free steering wheel locks to help vehicle owners prevent theft
- Produced more videos in the popular reel style, including sworn women spotlight showcasing OCSO's 30x30 commitment
- Spearheaded social media marketing, branding, and content creation for two key Recruiting events: Puerto Rico trip and #JoinTeam911



RESEARCH & DEVELOPMENT

In 2023, Research and Development (R&D) completed numerous construction projects contributing to the agency's operational mission, including renovating the DUI Testing Center and improving the Aviation Complex.

The team also worked with Orange County to acquire property for the future Sector 5 Substation, as well as secure new and expanded leased sites for growth of other units.

R&D also started several assessments addressing current and future capital project needs, with construction on the new Evidence facility set to begin in 2024.

METROPOLITAN BUREAU OF INVESTIGATION (MBI)

- Dismantled or disrupted 4 Drug Trafficking Organizations (DTO)
- Assisted 49 adult and 16 juvenile Human Trafficking victims
- Made 139 arrests, recovered 51 firearms, seized 1,010 kilos of narcotics (5 fentanyl)

INFORMATION TECHNOLOGY SECTION

The IT department's more than 50 employees support the Orange County Sheriff's Office's technical operations, assisting with user needs, regulatory compliance, project implementations, and future technology innovations.

2023 major accomplishments:

- Deployed upgraded enterprise Computer-Aided Dispatch (CAD) and Record Management System (RMS) agency-wide
- Migrated agency email and the management of email systems from Orange County to the Microsoft 365 cloud
- Implemented complete offsite backup redundancy of all agency systems
- Fielded more than 12,000 technical support calls for assistance

SECTOR I

Sector I changed dramatically in 2023 with the redrawing of the agency's sector map. Sector I now covers all of the Pine Hills community. Sector I deputies have risen to the challenge and thrived in the new, fast-paced sector. They prioritize building strong community connections, while engaging in high-visibility, proactive policing.

In 2023, Sector I deputies helped people suffering from addiction and homelessness, provided a basketball hoop to a child, and performed countless other good deeds.

The implementation of the Lee Road Trespassing Program also positively affected the nuisance crimes that previously plagued this corridor. Working with community partners, Sector I personnel will continue to improve residents' lives and reduce their fear of crime.

SECTOR II

Sector II encompasses the eastern side of unincorporated Orange County. Before the redrawing of the sectors, Sector II stretched from State Road 436 east to Brevard County and bordered Seminole County to the north and Osceola County to the south. As a result of the new Mobile Dispatch System introduced in 2023, Sector II was geographically split to create a new agency sector: Sector VII.

Sector II is still home to Florida's largest university, the University of Central Florida (UCF), and its more than 69,000 students.

In 2023, Sector II personnel responded to 190,206 calls for service — approximately 21% of the 927,485 calls for service the agency received. Sector II saw an average 12% reduction in major crimes compared to 2022 statistics. Of note, homicides were reduced by 31%, commercial burglaries were reduced by 43%, and sex crimes decreased by 10%. Sector II deputies also took 213 guns off the street in 2023.

SECTOR III

Sector III covers southwest Orange County, spanning from Lake County east to John Young Parkway and I-4, with State Road 408 and the Florida Turnpike on

its northern border and State Road 192 on its southern border. Sector III continues to experience tremendous growth, especially throughout the greater Horizon West area. In 2023, numerous new subdivisions, schools, health care facilities, and businesses opened, making this a thriving residential and commercial community.

Personnel assigned to Sector III were very active, attending homeowners association meetings and community outings, as well as engaging in crime prevention strategies and partnering with the Central Florida Urban League on youth outreach.

SECTOR IV

In 2023, Sector IV, located in south Orange County, experienced continued growth. Deputies made 657 arrests, resulting in a 3% overall reduction in crime. Vigilant efforts by Uniform Patrol, in combination with thorough follow-up by investigators, achieved a significant drop in violent crime in the sector. Robberies and crimes against persons decreased by 21% and 10% respectively.





Through diligence and dedication, Sector IV personnel also developed partnerships that opened effective lines of communication within the community. Town hall meetings, HOA meetings, back-to-school events, food giveaways, and other organized interactions with the public provided deputies the opportunity to address “quality of life” issues important to residents. Special Projects deputies and Community Oriented Policing Squads (COPS) led the efforts to address these concerns.

SECTOR V

In 2023, Sector V saw substantial growth in both commercial and residential properties. Responding to 63,642 service calls in 2023, Sector 5 personnel continued to build trust and foster connections with the community. The Orange County Convention Center (OCCC) had a remarkable fiscal year, hosting 172 events that brought more than 1.5 million attendees to the International Drive corridor.

Notable additions to the landscape in 2023 included commercial properties near the Orlando Vineland Premium Outlets that have attracted even more locals and tourists. Construction is well underway for Universal’s Epic Universe and supporting Universal hotels, which when complete will further enhance the area’s appeal.

Throughout 2023, Sector V sworn personnel, civilian staff, and Tourist Information Patrol Specialist (TIPS) volunteers employed a variety of policing methods to ensure transparent communication with the community, including proactive patrol, Pedicab violation enforcement, the I-Drive trespass program, monthly tourist crime intelligence meetings, I-Drive general meetings, and residential association meetings.



SECTOR VI

Sector VI encompasses Walt Disney World Resort hotels and theme parks. Walt Disney World remains the most visited vacation destination in the world, and deputies strive to provide a safe environment for its estimated 70 million annual visitors.

In 2023, Walt Disney World hosted the Food & Wine Festival, along with several Disney marathons, and the parks continue to open new attractions.

Sector VI added several deputy positions in a continuing effort to provide a safe environment for all workers and guests, including within the Flamingo Crossings Town Center, which is still growing its collection of restaurants, boutiques, and retail stores, alongside existing and new hotels.

INVESTIGATIVE SERVICES SECTION

The Investigative Services Section, consisting of the Special Investigations Unit, Forensics Unit, Evidence Unit, and Crime Analysis Unit, is the largest of three sections assigned to the Criminal Investigations Division.

SPECIAL INVESTIGATIONS UNIT

The Digital Forensics Squad continues to play a critical role assisting with investigations connected to electronic devices. The squad examined more than 1,100 electronic devices in 2023.

The Sexual Offender Surveillance Squad monitors nearly 3,000 offenders and predators residing in Orange County. The squad completed nearly 4,000 address verifications in 2023.

The Sex Crimes Squad investigated nearly 1,000 cases and worked diligently on several high-profile cases in 2023. They were awarded a Unit Citation for their efforts.

The Domestic Crimes Squad investigates all domestic crimes, child abuse, and missing persons cases. The squad works closely with community partners, such as Harbor House, the Department of Children and Families, and the Child Protection Team.

FORENSICS UNIT

The Orange County Sheriff's Office Forensics Unit added four new positions in 2023: two Crime Scene Investigators and two Firearm Specialists. The Forensics Unit passed its Accreditation Assessment of the Firearm Lab with 100% compliance. The unit also implemented Crime-lite AUTO, a full-spectrum camera that helps capture latent print evidence without chemical processing.

CRIME ANALYSIS UNIT

OCSO's Crime Analysis Unit reviewed 10,466 crime reports, distributed 1,404 crime bulletins, and completed 133 special statistical projects in 2023. The unit also worked closely with the Information Technology Section to build new analytical processes, which changed during the implementation of Central Square Technologies. In addition, Crime Analysis transitioned to a more efficient and cost-effective method of transcribing interviews using Axon Auto-Transcribe.



EVIDENCE UNIT

OCSO's Evidence Unit took in more than 40,000 items in 2023. The unit implemented a new evidence inventory system with Central Square Technologies. Through a partnership with GunBusters, the unit disposed of over 1,300 firearms. Evidence personnel also donated 170 bicycles to the Russell Home for Atypical Children.



MAJOR CASE SECTION

MAJOR CRIMES UNIT

HOMICIDE: The Homicide Squad responded to 502 death investigations in 2023, including 61 homicides. Detectives cleared 50 homicide cases, 11 of which were unsolved homicides from previous years. The Homicide Squad finished 2023 with an 82% clearance rate.

Other highlights include:

- 2 Cold Cases solved
- 2 previously unidentified Cold Case victims identified (from cases in 1993 and 2000)



GANGS: In 2023, the Gang Enforcement Unit (GEU) authored 246 search warrants, made 81 arrests, recovered 70 firearms, and wrote 32 arrest warrants. The GEU responded to call-outs, both as primary detectives and to assist other units with gang-related criminal acts. The GEU created and updated 83 criminal gang files to meet state standards that enable the State Attorney's Office (SAO) to complete successful gang enhancement sentencing after prosecution. The GEU also worked with the SAO and United States Attorney's Office during investigations and after arrests to ensure successful prosecution.



VICTIM ADVOCATES: In 2023, the Victim Advocate Squad responded to 129 call-outs, which included 19 homicides, 41 natural deaths, 28 suicides, and 14 overdose deaths. Victim Advocates also reviewed 7,229 reports and provided 2,878 referrals for services to victims and survivors. Therapy dogs Saffron and Pegasus provided comfort to victims and took part in 58 community events and 267 internal deployments.



FELONY CRIMES UNIT

AIM (Analytics, Intelligence, and Monitoring): This squad serves as the agency's real-time crime center. Through technology and partnerships with public and private sectors, AIM has access to multiple camera systems throughout Orange County, providing real-time information to responding deputies in fast-breaking situations. Throughout 2023, AIM screened 36,969 calls and conducted 13,003 patrol assists, providing leads and information through analytics. AIM is able to see over 6,000 camera feeds along with other forms of data, and the use of a recently purchased integrative platform allows for quick and efficient access to information.

FELONY: OCSO's two Felony Squads combine surveillance and tactical apprehension efforts to arrest violent criminals wanted by investigative units. In 2023, the squads worked 390 cases and made 344 arrests. The Felony Squads are cross sworn with the Florida Department of Law Enforcement (FDLE). This allows them to utilize various technology methods to impact criminal activity affecting the citizens of Orange County. All agents are also members of the United States Marshals Service Regional Fugitive Task Force, which permits them to effectively track and apprehend violent criminals who have fled the State of Florida.

**GENERAL ASSIGNMENT SECTION**

The General Assignment Section is home to the agency's many traditional detective squads, who follow up on investigations beyond the limits of Uniform Patrol deputies and work with the State Attorney's Office, FDLE, and federal agencies to bring all law enforcement resources to bear upon repeat and violent offenders in our community.

In 2023, the Section reorganized its units to maximize resources. The Persons Squad joined the three existing squads in the General Investigations Unit to form the new Violent Crimes Unit, operating seven days a week, 20 hours a day to investigate all non-domestic felony assaults, batteries, robberies, and other violent crimes.



Working with the community is our most significant avenue toward reducing crime. In 2023, the Auto Theft Unit worked with Crime Prevention and Strategic Communications on a proactive effort to provide steering wheel locks to residents to address the nationwide trend of stolen Hyundai and Kia vehicles.

Through their investigations, the General Assignment Section recovered approximately \$9,637,940 in stolen vehicles, property, and funds in 2023, which is crucial in mitigating crime's impact on victims.



SPECIALIZED PATROL SECTION

RESERVE UNIT

The Reserve Unit consists of volunteer deputies who devote their time and expertise to the Orange County Sheriff's Office. Reserve deputies are fully sworn law enforcement officers with Florida Basic Law Enforcement (BLE) or Florida Auxiliary Law Enforcement certifications. They include teachers, firefighters, lawyers, professors, and business owners, and many are former or retired full-time deputy sheriffs.

In 2023, the Reserve Unit had 80 volunteer members who provided 21,226 hours of volunteer law enforcement services to the community, saving the county approximately \$636,780.

Reserve deputies answered 4,304 calls for service, made 135 arrests, assisted with another 155 arrests, issued 782 citations, wrote 382 reports, and backed other officers 1,378 times in 2023.



AGRICULTURAL CRIMES UNIT

The Agricultural Crimes Unit – made up of one Sergeant, one Corporal, and four deputies – conducts proactive patrols of the St. John's River on airboats, seeking out law violators and rendering aid to citizens. The unit also works multiple hunting, fishing, and poaching details with other law enforcement agencies.

In 2023, Agricultural Crimes Unit deputies worked 198 animal cruelty cases, resulting in 98 arrests, four seized firearms, various seized narcotics, and \$52,050 in seized or recovered property.

The Agricultural Crimes Unit also helped search for multiple missing endangered people and deployed to North Florida to help with disaster relief following Hurricane Idalia.

Other 2023 highlights include:

- 736 dispatched calls for service, 1,274 backups, 2,964 self-initiated
- 286 active cases and 2,494 investigative hours

K9 UNIT

The K9 Unit consists of two squads, which each partner a Sergeant, Corporal, and eight deputies with nine full-service police dogs and one Bloodhound. Each full-service dog is trained in one specialty detection, such as narcotics, bomb detection, or human remains.

The K9 Unit operates 24/7, utilizing dogs' keen senses to capture criminals, locate missing people, and find illegal contraband. In addition to day-to-day calls for service, the K9 Unit conducted 885 explosive sweeps in 2023 for political and sporting events and to help other Central Florida law enforcement agencies.



The K9 Unit also participated in 50 community events, including Safety Day, Trunk-or-Treat, and the Hero Day Celebration. The unit conducted five Basic K9 schools and two Specialty Detection schools attended by law enforcement officers statewide.

Other 2023 highlights include:

- 7,015 K9 calls for service and 2,784 deployments
- 320 apprehensions and 10,675 grams of illegal narcotics recovered
- 12,300+ hours of K9 schools and K9 training

UNDERWATER SEARCH AND RECOVERY TEAM (USRT)

The USRT is a regional asset utilized by various law enforcement agencies within Central Florida. Members of the USRT dive in non-recreational, hazardous environments, utilizing hazmat dry suits and full face masks.

In 2023, the USRT had 12 call-outs and conducted monthly training. These call-outs included the recovery of a missing person who had been missing for 12 years, as well as a multitude of vehicle recoveries, evidence searches, and body recoveries. The USRT assisted the Florida Fish and Wildlife Conservation Commission with a cleanup of Sebastian Inlet.

In 2023, the USRT updated the equipment divers utilize while performing their operational tasks. This newly updated equipment provides significant protection for the divers. The USRT works diligently to maintain high standards and to build strong working relationships with other community partners.



MARINE UNIT

The Marine Unit is a specialty unit within the Orange County Sheriff's Office with two supervisors and five deputies. OCSO's Marine personnel are primarily responsible for patrolling approximately 500 lakes and rivers within Orange County.



In 2023, the Marine Unit conducted four holiday weekend details, recovered four victims from the water, and responded to and conducted investigations into six marine-related crashes. The OCSO Marine Unit also supported outside agencies' search and recovery efforts for missing people and boaters and responded to Charlotte County to assist with recovering and locating victims from Hurricane Ian.

Other 2023 highlights include:

- 91 dispatched calls and 42 call-outs
- 1,395 vessel stops, 324 marine citations, and 1,386 marine warnings
- 3,100 water patrol hours, 346 search hours, and 990 training hours

MOUNTED PATROL

The Mounted Patrol Squad consists of one Sergeant, one Corporal, and three deputies. Mounted Patrol deputies proactively patrol numerous county tourist locations and shopping centers. The squad helps with extensive search and rescue details throughout the county, assisting the Emergency Response Team and the Criminal Investigations Division.



The Mounted Patrol Squad conducted 258 community presentations in 2023, including parades, stable tours, and the Wild Horse Tales Literacy Project. The unit was also essential to the action plan for the Florida Classic football game and helped with the Fantasy Fest in Key West, Florida.



TRAFFIC SECTION

The Traffic Section includes Motors and Specialized Traffic. The Motor Unit has five squads who cover the county, plus another 19 sworn members who cross-train with the unit.

In 2023, the Motor Unit logged:

- 18,479 traffic stops
- 56,323 Uniformed Traffic Citations (UTC)
- 14,820 speeding citations and 2,125 aggressive driving citations
- 1,317 seat belt/child citations
- 3,898 written/verbal warnings
- 3,292 traffic complaints

Specialized Traffic includes the Parking Enforcement Squad, Red Light Camera Squad, three DUI Testing Squads, and three civilian support personnel.



In 2023, Specialized Traffic logged:

- 3,883 parking complaints and 2,201 parking tickets
- 450 written/verbal warnings
- 732 Green Tag tow notices and 75 towed vehicles
- 220,932 viewed red light camera infractions
- 84,112 red light violation notices and 31,010 red light citations
- 1,410 DUI arrests processed

AVIATION SECTION

The Orange County Sheriff's Office Aviation Section provides aerial support for law enforcement operations within and outside of Orange County. The section has four Bell 407 helicopters, a Bell 206-L4 Long Ranger helicopter, and a Cessna T206H Stationair fixed wing aircraft.



In 2023, the Aviation Section flew hundreds of hours, assisting with suspect apprehensions, area searches, drug eradication, live video downlinks, and other needs from the air to help a host of local, state, and federal partners.

The Aviation Section also oversees the agency's drones, a.k.a. Unmanned Aerial Vehicles (UAV). The UAV program grew in 2023, with drones deployed in all sectors and additional drones ordered. OCSO's drones work hand-in-hand with the agency's traditional aircraft and have proven to be a valuable tool.



NARCOTICS SECTION



2023 stats:

- \$19,905,531 worth of illegal narcotics seized (street value)
- 578 arrests made, 64 related to overdose investigations
- 65 firearms recovered
- \$450,660 in cash and \$163,275 (NADA Value) in vehicles seized
- 118 search warrants executed
- 910 narcotics tips, 30 vice details, and 139 call-outs worked
- 13 Clandestine Lab Response Team call-outs worked, with two grow houses dismantled
- 53 DAGS submitted worth \$4,150,399
- 28 NAB Investigations initiated



HOSTAGE NEGOTIATION TEAM (HNT)

HNT is designated to resolve crisis situations through the use of verbal and nonverbal negotiations.

In 2023, HNT:

- Completed numerous training hours, as a team and with outside agencies, including the FBI
- Helped with 6 critical incidents involving barricaded suspects
- Assisted Uniform Patrol personnel during 11 critical incident responses

SPECIAL WEAPONS AND TACTICS TEAM (SWAT)

SWAT is tasked with training/planning for, responding to, and resolving high-risk situations that require specialized training and/or equipment beyond that of traditional agency resources.

In 2023, the OCSO SWAT Team:

- Completed over 10,000 hours of team training
- Conducted 73 high-risk search warrants and 86 special details
- Responded to 7 critical incidents
- Provided 1,500+ hours of instruction to the agency and various local partners, including 72 training courses for multiple agency units, 44 Active Assailant Response sessions, and 160 hours of Basic Recruit Training
- Participated in 26 public/community events

CRITICAL INCIDENT MANAGEMENT TEAM (CIMT)

CIMT assists all HRIC Specialty Teams with responses to major events, critical incidents, and large-scale investigations.

In 2023, CIMT:

- Staffed 6,546 hours for HRIC and other operations
- Completed 1,761 training hours
- Deployed 26 times (10 unplanned and 16 planned events)
- Conducted seven Mobile Food Kitchen Special Events totaling 1,587 hours

EMERGENCY RESPONSE TEAM (ERT)

In 2023, ERT completed 5,475 hours of training and 26 missions, including crowd management, CID searches, and a weeklong Hurricane Idalia deployment to north Florida – for a total of 2,250 hours. ERT also taught Mobile Field Force Operations to four FTEP classes and assisted with 17 different events hosted by OCSO.

HAZARDOUS DEVICE TEAM (HDT)

The Hazardous Devices Team (HDT) responded to 136 calls for service, eight involving live devices and 11 involving hoax devices. HDT deployed on multiple calls with the OCSO SWAT Team, providing assistance with explosive entries. HDT hosted the annual Robot Rodeo and Top Bomb Technician competition attended by military and public safety bomb technicians from across the country. HDT also partnered with several Orange County Public Schools to provide demonstrations to students that correlate their curriculum with potential future job opportunities. HDT continues to be the Primary Response Team for the Regional Domestic Security Task Force.





EMPLOYEE AND LABOR RELATIONS SECTION

The Employee and Labor Relations Section is comprised of four units: Human Resources Information Systems, Recruiting and Background, Career Development, and Personnel Services. The Labor Relations Captain and Lieutenant are also responsible for Collective Bargaining negotiations with the Fraternal Order of Police for the agency's sworn members up to the rank of Sergeant. The managers negotiated as well with the American Federation of State, County and Municipal Employees, which represents Fleet, Aviation, Stables, Range, Evidence, and Supply employees.

HUMAN RESOURCES INFORMATION SYSTEMS UNIT (HRIS)

In 2023, HRIS coordinated numerous compensation-related projects, assisted with the disbursement of checks from the Governor's Office to sworn agency members, and helped with Lawson updates. HRIS personnel also create position salary surveys; assist with public records requests; create statistical reports, turnover projections, retirement spreadsheets, and file audits; and provide any help needed with HR-related software programs or processes.

RECRUITING AND BACKGROUND

- 158,767 total website job seekers
- 6,890 applications received
- 699 CVSA exams and 393 backgrounds conducted
- 159 sworn employees hired, including 28 veterans
- 122 civilian employees hired, including 6 veterans

CAREER DEVELOPMENT UNIT

The Career Development Unit is responsible for the promotional testing of sworn personnel. In 2023, the Lieutenant promotional process was conducted with a new innovative assessment center created for more realistic testing of candidates.

Career Development is also responsible for processing internal job vacancy requests through Transfer Review Boards (TRBs), determining eligibility for resume review and TRBs, and creating and maintaining job descriptions.

PERSONNEL SERVICES UNIT

- Managed 502,525 hours of off-duty employment
- Worked on 661 new off-duty permit numbers
- Facilitated separation of 218 employees
- Processed 333 Reclassifications

EMPLOYEE SERVICES SECTION

WELLNESS AND BENEFITS UNIT

In 2023, the Wellness and Benefits team continued to support employees on their health and wellness journeys, organizing mobile health screenings, registered dietician appointments, Lunch and Learns, and financial wellness classes. Approximately 600 deputies volunteered to participate in the Physical Standards Course introduced in 2023. Agency members also took steps toward wellness during the annual Step Challenge, which drew 245 participants. The Wellness team also coordinated employee participation in the American Lung Association Fight For Air Climb, Corporate 5K, Florida Run, and Making Strides Against Breast Cancer 5K. The agency received the 2023 Cigna Healthy Workforce Designation, Gold Level.



RISK MANAGEMENT UNIT

The Risk Management team conducted 130 ergonomic and vehicle assessments and provided information and training to all new hires. Risk Management personnel worked closely with supervisors and the Training Section to monitor vehicle crash trends. In 2023, Risk Management recovered \$115,000 for damage to agency property. Additionally, vehicle crashes/damage, loss/damage of property, and public liability were automated into a new reporting system.

SCHOOL CROSSING GUARD UNIT

School Crossing Guards continue to be a critical component to ensuring children's safety as they travel to and from school. In 2023, the School Crossing Guard Unit staffed and provided administrative support and supervision to guards covering 493 crossings around 134 Orange County schools. The unit conducted state-mandated training, orientation, and annual recertification for 319 School Crossing Guards and hired 80 new guards.



TRAINING SECTION

The Training Section is responsible for the Firearms Range, Law Enforcement Vehicle Operations (LEVO) facility, Field Training and Evaluation (FTEP), Basic Recruit Training (BRT), Valencia Criminal Justice Basic Law Enforcement Academy, Video Production Unit, Mobile Video Systems Unit (MVSU), and Training Coordinators.

In 2023:

ACADEMY

OCSO sponsored 78 graduates who completed 770 hours of training during the 20-week Basic Law Enforcement Academy at the Valencia College School of Public Safety Criminal Justice Institute.

LEVO

The Law Enforcement Vehicle Operations Unit trained more than 1,060 OCSO employees in braking, skid control, and backing, as well as Stop Stick deployment and a skill assessment course for sworn members. LEVO also trained over 80 outside agency members, including Orlando Police officers learning the Pursuit Intervention Technique (PIT). For the community, LEVO offered three Teen Driver Challenge classes.

MVSU

The Mobile Video Systems Unit managed 1,613 body-worn cameras (BWC) and 359 terabytes of stored digital information in 2023, in addition to 871 DriveCam event recorders.

All sworn employees at the rank of Lieutenant and below were trained in and issued BWCs. Field Service Officers (FSOs) were also trained in and issued body-worn cameras, making FSOs the first civilian unit with BWC at OCSO.

In 2023, MVSU fulfilled over 15,000 requests for BWC footage from the State Attorney's Office and other law enforcement agencies.

They also coordinated the installation of Axon Interview in all interview rooms countywide, replacing the previous system.

RANGE

The Orange County Sheriff's Office Range conducted 16 hours of mandatory training for all sworn personnel. The Range also provided specialized training courses: Close-Quarter Vehicle Combat (16 hours), Pistol-Mounted Optics (16 hours), Police Rifle (24 hours), Police Rifle Refresher (4 hours), Advanced Rifle (16 hours), Female Combatives (40 hours), Introduction To Tactical Combatives (16 hours), Tactical Combatives I (40 hours), Tactical Combatives II (40 hours), Back To Basics Pistol (8 hours), Low Light Pistol (16 hours), Tactical Handgun (16 hours), and Tactical Shotgun (8 hours). The Range staff also spent two weeks preparing for SWAT Round-Up International (SRI) and helped facilitate the event. Additionally, Range staff oversaw and conducted a comprehensive test and evaluation process that led to the acquisition of new duty handguns to be issued over the next two years.



COMMUNITY RELATIONS SECTION

The Community Relations Section runs and supports countless initiatives throughout the county. In 2023, the team coordinated OCSO personnel participation in 272 special events, including parades, neighborhood meetings, and OCSO-hosted giveaways like the Back-to-School Bash.



The Section also continued to organize community education programs giving members of the public a firsthand look at how OCSO works: the Civilian Police Academies in English, Spanish, and Portuguese and the Teen Academy. The OCSO Senior Academy, meanwhile, provided crime prevention and safety tips to senior citizens. Together, these courses drew more than 450 participants.



In 2023, Community Relations hosted its annual Halloween Trunk-or-Treat event and Thanksgiving food giveaway, as well as the Faith & Blue Pancakes & Prayers breakfast. OCSO deputies also partnered with the Fraternal Order of Police (FOP) for the “Cops and Kids” holiday shopping event, benefiting over 200 children. OCSO sponsored additional events in 2023 with other local organizations, such as Harbor House and Faine House.

OCSO’s Occupant Protection Specialist held 34 car seat checkpoint events in 2023 and partnered with the Children’s Safety Village to educate more than 500 parents and other family members about car seat safety.



Orange County Police Athletic League (PAL) deputies continued mentoring and coaching children through organized sports. PAL hosted 199 events in 2023, including basketball, football, and soccer, with more than 8,800 kids participating. Additionally, OCSO’s partnership with GROW Healthy Kids provided 300 sports balls that were distributed to our youth.

The Crime Prevention Unit (CPU) helps educate the public through awareness, training, and safety programs. In 2023, Crime Prevention hosted four “Shred-A-Thon” events and several women’s self-defense classes. In 2023, National Night Out included participation from more than 39 Orange County neighborhoods. Crime Prevention also ran “Operation Burglar Box” during the holiday season, giving residents safe locations to throw away their boxes from big-ticket items.

As an extension of the Neighborhood Watch program, OCSO’s volunteer Citizens on Patrol unit worked more than 3,745 hours in 2023. The Chaplains unit volunteered over 8,617 hours.

FLEET MANAGEMENT SECTION

- 11,648 work orders
- 30,655 parts billed out
- 54 road calls
- 686 body shop jobs
- 162 cars sent to auction, with \$631,405 collected
- 23,546,465 miles driven
- 1,775,048.031 gallons of fuel
- \$.0235 CPM



RECORDS AND IDENTIFICATION SECTION

In 2023, the Records and Identification Section:

- Addressed 29,743 public records requests, providing more than 54,120 items
- Answered 53,354 phone calls
- Completed 1,037 public fingerprints
- Helped 18,373 customers
- Scanned 373,394 pages into the document imaging system
- Submitted 14,898 cases to the State Attorney’s Office
- Processed 38,178 arrest reports
- Verified 31,758 fingerprint cards from all municipalities within Orange County
- Verified 13,300 records in the State of Florida’s FCIC database

MATERIAL CONTROL/SUPPLY SECTION

The Orange County Sheriff’s Office Material Control/Supply Section (MC/S) provides uniforms and equipment to every area of the agency. The section is responsible for the procurement, storage, distribution, maintenance, tracking, and disposal of the vast majority of the agency’s equipment and supplies, as well as fixed asset management. In addition, MC/S coordinates asset management with other entities that OCSO works with, such as Orange County Radio Services and our UASI partners.



MC/S continually conducts testing and evaluates new products and equipment for possible agency use, in conjunction with the Training Section and various operational units. In 2023, this included beginning the multi-year process of phasing out the Glock 21, .45 pistols, in exchange for Glock 47, 9mm pistols.

QUALITY ASSURANCE SECTION

The Quality Assurance Section is comprised of Accreditation and Staff Inspections. The Accreditation team continues to prove compliance with all applicable accreditation standards. There are currently 556 accreditation standards (461 CALEA and 95 CFA), which require the team to collect 1,950 proofs of compliance each year. The Unit also updated 104 policies in 2023 and assisted the training unit with PowerDMS courses that generated 34,000 instances of employee documented course attendance. Staff Inspections, meanwhile, continues to evaluate all organizational units and departments throughout the year, while assisting with special projects.

YOUTH SERVICES SECTION

The Orange County Sheriff's Office staffs 130 Orange County Public Schools each school day with at least 152 School Resource Officers (SROs) who strive to maintain a safe working and learning environment for students and staff, while working to integrate with the school communities they serve and protect. The SROs assigned to OCSO's Youth Services Section mentor students, perform campus security assessments, participate in state-mandated active assailant drills, attend monthly School Threat Management Team meetings, conduct criminal investigations, and regularly engage in after-school events, among other duties.

In 2023, the section continued to facilitate the Chris Hixon, Coach Aaron Feis, and Coach Scott Beigel Guardian Program training, which certifies individuals to become school guardians or safe-school officers for Orange County's public charter schools and private schools.



Youth Services also participated in numerous community events in 2023, including the Back-to-School Bash and Teach-In. When school is not in session, SROs support the Uniform Patrol Division by answering calls for service and supplementing the agency's patrol functions. If extreme weather events prompt county evacuations, SROs staff shelter locations to provide safety and security for evacuees.

Other 2023 Highlights:

- 4,006 dispatched calls
- 9,246 self-initiated calls
- 136 school threats



COURT SECURITY SECTION

The Court Security Section is responsible for the safety of all judges, jurors, visitors, employees, and defendants entering Orange County's five courthouses: the Courthouse Complex in downtown Orlando, the Juvenile Justice Center, and three outlying courthouses in Apopka, Ocoee, and Winter Garden.

In 2023, the Ninth Judicial Circuit – one of the busiest circuits in the state – was back to pre-COVID numbers with in-person proceedings, while continuing to hold some virtual court proceedings. An average of more than 10,000 people each week visit the courthouses to participate in court proceedings, obtain court records or passports, get married, or fulfill their jury duty obligations. Our deputies conduct all perimeter security of the courthouses, while also providing law enforcement services.

With 65 assigned judges, magistrates, and hearing officers, as well as several visiting judges each month, the courts kept our deputies extremely busy in 2023. They handled 11,834 trials, 159,748 hearings, and 26,480 arraignments, as well as:

- 16,401 citizen assists
- 25,242 calls for service
- 1,331 injunctions served
- 3,078 warrants/writs served
- 6 firearms seized from security checkpoints
- 14,304 inmates handled





JUDICIAL PROCESS SECTION

The Orange County Sheriff's Office Judicial Process Section interacts directly with the public for the purpose of serving various civil and enforceable papers. The civil papers are served by the civilian Civil Process Officers, and the enforceable papers are served by the Enforceable Writs deputy sheriffs. Both are supported by the Witness Management squad, the Injunction squad, and the Judicial Process squad, as well as the Sales Coordinator.

2023 highlights include:

- 144,013 documents received for processing
- 8,660 Writs of Possession (evictions) received
- 6,047 Writs of Possession (evictions) executed
- 146 Temporary Risk Protection Orders received
- 107 Final Risk Protection Orders received
- 102,174 subpoenas processed

The Judicial Process Section collected \$1,250,711 in fees for processed services.

CRIMINAL PROCESS SECTION

The Criminal Process Section is responsible for processing, housing, and serving Orange County criminal arrest warrants. The Section is staffed by 58 employees, who comprise the Warrants Unit, Fugitive Unit, and the Extradition and Transportation Units.

In 2023, the Criminal Process Section validated 19,190 records, including warrants and child support writs. Based on a data report, 16,078 warrants were outstanding at the conclusion of 2023. The data report factors in computer updates conducted by any law enforcement agency, such as warrants that have been served, canceled, or recalled. Therefore, the total number of outstanding warrants can change on a daily basis.

In 2023, the Fugitive Unit made 776 physical arrests, serving 744 felony warrants and 75 misdemeanor warrants. One arrest may include multiple warrants. The Extradition/Transportation Units transported 2,143 prisoners in-state and 297 prisoners nationwide, to include Puerto Rico.

The Criminal Process Section Enforceable Writs Unit served 612 writs and collected \$47,554.80 in revenue. As of December 31, 2023, there were 1,596 active writs in Orange County.



COMMUNICATIONS SECTION

The Orange County Sheriff's Office Communications Section operates one of the busiest 911 centers in the southeast United States. In 2023, Communications answered 802,526 emergency 911 calls and a similar number of administrative/non-emergency calls for a total of approximately 1,358,735 calls.

In April, the section conducted a renovation of the Comm Center, replacing outdated dispatch furniture with new state-of-the-art consoles equipped with sit/stand functionality and individual climate controls to improve the working environment for personnel.

Communications Recruiters took part in 25 recruiting events, including job fairs, presentations at high schools and colleges, Facebook Live Q&As, and the annual Women in Law Enforcement panel. They also presented to six agency academies. The result was a major turnaround in the number of applications to work in the Communications Center.

Throughout 2023, Communications also worked with the agency's Information Technology professionals on preparations for a new Central Square Computer-Aided Dispatch (CAD) system. Along with a records and mobile solution, the new CAD went live on August 22, 2023.



Other 2023 highlights:

- Approximately 84.3% of all 911 calls answered within 15 seconds
- Approximately 82% of all 911 calls received from mobile phones
- 77,878 case numbers issued
- 1,124,328 event numbers processed
- 2,353 Text-to-911 calls processed
- 4 CTO classes conducted
- 22 new CTOs certified

Teletype Stats:

- 26,614 vehicle tag/title/lien checks queried
- 9,983 wanted/missing person checks conducted
- 4,239 missing/stolen articles queried
- 4,926 guns queried
- 24,035 driver's licenses queried
- 7,549 FCIC/NCIC entries made
- 1,479 BOLOs issued
- 3,136 DCF notifications handled





David Grassi
2021



Craig Seijos
2021



Norman Lewis
2017



Jonathan Scott Pine
2014



Michael Erickson
2011



Sebastian Diana
2011



Craig Coates
2010



Craig Heber
2010



Mark Parker
2009



Michael Callin
2006



Mariano "Rocky" Lemus
2005



James Weaver
2003



John Hollomon
1998



Grady Braddock
1998



John Creegan
1996



Chris Hylton
1996



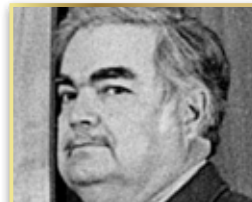
Harry Dalton
1991



Tom Ingram
1990



Frank Seton
1989



Arnie Wilkerson
1984



Sam Parker, Jr.
1975



Bobby Corley, Sr.
1965



David Mizell
1879



FRANK SETON AWARD

On January 4, 1989, while working an off-duty job, Deputy Seton responded to an urgent call for assistance from fellow deputies who were searching for several felony suspects. During that search, Deputy Seton was fatally injured.

The Frank Seton Award was created to honor the memory of Deputy Seton's dedication and commitment and is awarded to deputies who best personify the spirit of Frank Seton.

JANUARY

D/S William Hatch

FEBRUARY

D/S David Belardes

MARCH

D/S Michael Peers

APRIL

D/S Bryan Roy

MAY

D/S Frank Cresswell

JUNE

D/S Joshua Mount

JOHN CASSADY AWARD

John Cassady served as the Orange County Sheriff's Office staff psychologist until his passing in 1992. A plaque displayed in an agency facility describes him as "a true friend in the purest sense of the word. A confidante who could lighten a heavy heart, calm the troubled spirit, or illuminate and warm the darkest of times with compassion, warmth and a genuine love for his fellow man."

This award recognizes civilian employees who go beyond the realm of their normal duties.

JANUARY

Ana De Guzman

FEBRUARY

Jessica Jennings

APRIL

Joseph Daviduke

MAY

John Tidona



2023 AWARD WINNERS



DEPUTY OF THE YEAR
Deputy Alexander Aycock



CIVILIAN OF THE YEAR
Kelli Dome



RESERVE DEPUTY OF THE YEAR
Dylan Cartwright



SQUAD OF THE YEAR
UPD Sector 1, Squad 10

| | Major Funds | | |
|---|----------------|-----------------|----------------|
| | General Fund | Special Revenue | Total |
| Revenues | | | |
| Intergovernmental Revenues: | | | |
| Board of County Commissioners' appropriations | \$ 322,289,587 | \$ - | \$ 322,289,587 |
| Grants and other revenues | 1,373,353 | 54,538,258 | 55,911,611 |
| Total Revenues | 323,662,940 | 54,538,258 | 378,201,198 |
| Expenditures | | | |
| Current: | | | |
| General Government: | | | |
| Salaries, benefits, and payroll taxes | 16,761,666 | - | 16,761,666 |
| Operating expenditures | 44,762 | - | 44,762 |
| Public Safety: | | | |
| Salaries and benefits | 220,387,313 | 43,765,838 | 264,153,151 |
| Operating expenditures | 57,064,956 | 4,988,833 | 62,053,789 |
| Capital outlay | 24,260,774 | 6,695,517 | 30,956,291 |
| Total Expenditures | 318,519,471 | 55,450,188 | 373,969,659 |
| Excess of Revenues Over (Under) Expenditures | 5,143,469 | (911,930) | 4,231,539 |
| Other Financing Sources (Uses): | | | |
| Sale of capital assets | 313,888 | - | 313,888 |
| Operating transfers (out) in | (911,930) | 911,930 | - |
| Transfer to Board of County Commissioners | (4,545,427) | - | (4,545,427) |
| Total Other Financing Sources (Uses) | (5,143,469) | 911,930 | (4,231,539) |
| Excess of revenues over expenditures and other financing sources (uses) | - | - | - |
| Fund balance, beginning of year, restricted | - | - | - |
| Fund balance, end of year, restricted | \$ - | \$ - | \$ - |



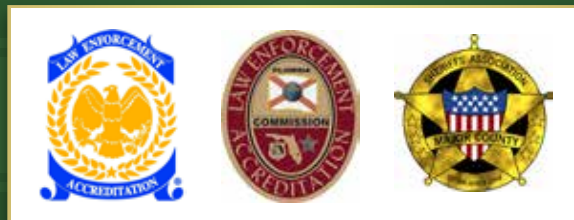
ORANGE COUNTY SHERIFF'S OFFICE | FACILITIES and CONTACT NUMBERS

Non-Emergency 407-836-HELP (4357)

| | | |
|---------------------------------|---|--------------|
| Office of John W. Mina, Sheriff | P.O. Box 1440 Orlando, FL 32802-1440 | 407-254-7000 |
| Sector 1 (Apopka) | 1111 N. Rock Springs Road Apopka, FL 32712 | 407-254-1001 |
| Sector 2 (East Orange) | 11000 Lake Underhill Road Orlando, FL 32825 | 407-254-4800 |
| Sector 3 (West Orange) | 475 W. Story Road Ocoee, FL 34761 | 407-254-6801 |
| Sector 4 (South Orange) | 2400 W. 33rd Street Orlando, FL 32839 | 407-836-3770 |
| Sector 5 (Southwest Orange) | 6817 Westwood Boulevard Orlando, FL 32821 | 407-254-6760 |
| Sector 6 (Lake Buena Vista) | 2700 Village Services Trail Lake Buena Vista, FL 32830 | 407-254-6900 |
| Records | 2500 W. Colonial Drive Orlando, FL 32804 | 407-254-7280 |
| Human Resources | 2500 W. Colonial Drive Orlando, FL 32804 | 407-254-7400 |
| Judicial Process | 425 N. Orange Avenue, Suite 240 Orlando, FL 32801 | 407-836-4570 |

ORANGE COUNTY SHERIFF'S OFFICE | 2023 ANNUAL REPORT

John W. Mina, **Sheriff** • Mark J. Canty, **Undersheriff**
Daniel Divine, **Manager, Research and Development** • Alex Villarreal, **Editor** • Joe Panico, **Graphic Designer**



The Orange County Sheriff's Office is accredited by the Commission on Accreditation for Law Enforcement Agencies, the Commission for Florida Law Enforcement Accreditation, and is a charter member of the Major County Sheriffs of America association.